

LAiMA OB/GYN Medical Group Social Media Statement

We are honored to take care of you and are grateful for hundreds of positive reviews we received on multiple social media platforms.

If you find that we are providing a therapeutic environment for you and have helped you with your clinical and health issues, **we will be always grateful for a positive review on social media.**

However, as a medical practice, **we cannot respond or discuss any patient information**, medical issues, or specifics of care in social media public forums due to HIPPA regulations.

If a rare scenario occurs in which you find yourself unsatisfied with your care, have questions regarding your bill, or believe that your expectations have not been meet, it is your responsibility to contact our office and allow us to clarify the issue or address the situation prior to placing issues on social media. We will do our best to resolve any possible concerns you may have.

Since we take all complaints very seriously, any negative review or statement that can potentially limit access for patients to care will initiate internal investigation in our practice which requires significant manpower and effort.

If your published statement is found to be false, defamatory, libelous, or intending to cause harm or damage (bullying, harassment, discrimination, abuse) to LAiMA OB/GYN Medical Group, its providers or its staff, you will be responsible for the expense of the possible investigation, **a fee of \$250.00-\$1000.00 will be added to your account, and you will be terminated from our clinical practice. If attorney services are required, the fee for such services will also be added to your account and you may be subject to further litigation.**

Signed_____ Date_____